



# Welcome to TrustBridge Care

At TrustBridge, we believe in the potential of every child. Our care is designed to nurture, support, and empower children, helping them grow, thrive and develop in a safe and caring environment.

Whether it's day-to-day care, specialized support, or simply a place where children feel heard and understood, we are committed to making a positive impact on each child's life.

### **Our Care Ethos**

At TrustBridge, we are dedicated to providing exceptional, personalized, and reliable care for children in their own homes. We believe that the best care comes from compassionate, well-supported caregivers who are empowered to nurture and enhance each child's well-being.



## Compassionate and Tailored Care

Each child is unique, and so is our approach to their care. We take the time to understand their individual needs, interests, and goals, creating personalized care plans that provide the foundation for their well-being. Our highly-trained team works hand-in-hand with families, ensuring that each child's voice is heard and their preferences are respected.

Our reputation is built on trust, recommendations, and referrals, as we remain committed to delivering exceptional, personalized, and reliable care. We are:

- Registered with and regularly inspected by the Care Quality Commission
- Employ experienced and friendly
   'Dignity in Care' registered carers
- Maintain small teams of carers for good continuity
- Ensure staff are well-trained, well-paid, and willing to go the extra mile
- Provide attentive and caring management

# Supporting Growth and Development

At TrustBridge, we focus not just on providing care, but on **helping children grow** in all aspects of their lives.

We offer a range of activities and programs that encourage creativity, emotional growth, and social interaction. Our team of dedicated carers ensures that children's physical, emotional and developmental needs are met every day.







### What is Children Care?

# Why TrustBridge Care for Your Child?

TrustBridge Care provides tailored, flexible support for children in the comfort of their own home. Whether you need short-term help or long-term support, our professional carers deliver compassionate care, creating a safe and nurturing environment that fits your family's routine.

#### **Benefits of Our Child Care Services:**

- Care in the comfort of your child's familiar surroundings
- Flexible options, from visiting to live-in care
- Support for children with additional or complex needs
- One-to-one care that grows with your child

Our Visiting Care or Live-In Care options provide the flexibility and peace of mind you need. With TrustBridge Care, you can rest assured that we are *There for you* and your child, delivering loving, reliable support whenever it's needed.

### How We Can Help:

#### Daily Support:

- Morning and bedtime routines
- Homework and playtime activities

#### Meals and Nutrition:

- Preparing child-friendly meals and snacks
- Encouraging healthy eating habits

### Specialized and Recovery Care:

- Emotional support and companionship
- Assistance during recovery from illness or surgery

#### Transportation and Errands:

• School drop-offs, doctor's appointments, or activities

#### Household Help:

Light housework, like tidying and laundry

# A Safe and Nurturing Environment

Safety, comfort and respect are at the heart of everything we do. We offer a safe haven where children feel secure and supported.

In the comfort of their own home, we provide nurturing care that supports children in expressing themselves freely, developing new skills, and building confidence through both play and learning.

### **Our Carers Are:**

- Compassionate and caring
- Registered with Dignity in Care
- Thoroughly screened for criminal records
- Trained to Care Certificate standards
- Qualified to pursue diplomas in Health and Social Care
- Regularly supervised and monitored

### **Direct Employment**

We carefully select, train, and support our carers to provide consistent, high-quality care for your child.

Instead of simply introducing carers, we take full responsibility for their training, insurance, and performance, so you don't have to worry. If a carer is ever unavailable, we ensure a seamless transition, so your child's care remains uninterrupted.







## **Our Mission**

To become the U.K.'s foremost provider of home care services.

We strive to set the standard in compassionate care, making a positive and lasting difference in the lives of those we support.





# Our CARE Values

Care
Attentiveness
Respect
Excellence

### **Building Strong Partnerships with Families**

We know that care is a partnership. That's why we work closely with families to make sure they are supported every step of the way. Together, we set goals, celebrate milestones and adjust care plans as needed to ensure the best outcomes for the children we care for. TrustBridge is not just a service—it's a family of care, support and community.





### Your Child's Best Interests at Heart

At the core of everything we do is the desire to **put your child's best interests first**. Whether your child needs long-term care, respite support, or a place to feel safe and loved, TrustBridge is here to provide an environment where they can flourish—supported by people who truly care.

### Join the TrustBridge Family

Choosing the right care is an important decision. At TrustBridge, we are committed to walking alongside you and your child, providing expert care with a compassionate touch. If you'd like to learn more about our services, or if you have any questions about how we can support your child's journey, please get in touch with us. We'd love to hear from you and discuss how we can make a positive difference in your child's life.





### **Success Stories**

### **Baby Hassan's Inspiring Progress**

Baby Hassan, diagnosed with encephalitis, has defied all odds of survival and continues to amaze everyone around him. Although TrustBridge Care has only been supporting Hassan for a short time, the dedication of our carers is already making a difference. Our team provides gentle care, assisting with therapies and supporting his growth and development.

Hassan's family shared, "Seeing him hit milestones we once thought impossible has been a blessing. The TrustBridge carers have brought so much positivity to his journey."





### Adrian's Improved Quality of Life

Adrian, an energetic young adult with cystic fibrosis, needs regular treatments and consistent care to manage his condition. TrustBridge carers provide daily support, helping with his physiotherapy exercises, preparing nutritious meals, and ensuring he keeps up with his medication schedule.

Adrian's parents said, "The carers have made such a difference in Adrian's life. Their support allows him to focus on being a kid, while we have peace of mind knowing he's in expert hands.



